

FAQ: KeepItSafe with Veeam Cloud Connect

1 Q. What cloud services include Cloud Connect?

A. Veeam® Cloud Connect is included within Veeam Availability Suite™, Veeam Backup & Replication™, and Veeam Backup Essentials™ for all end-users at no additional licensing charges from Veeam.

2 Q. How is Veeam Cloud Connect licensed?

A. To use Veeam Cloud Connect backup and replication you will need to acquire a subscription for the appropriate cloud resources from KeepItSafe®.

3 Q. Where do I install Veeam Cloud Connect?

A. Since most Veeam users already have access to Cloud Connect, you will be able to choose KeepItSafe as a cloud service provider in the Veeam Backup Copy wizard console and/or work with a KeepItSafe professional for implementation support.

4 Q. Who sets up Cloud Connect?

A. Best practices suggest implementing the 3-2-1 rule and KeepItSafe support teams can provide services in order to deploy Cloud Connect.

5 Q. What is the “3-2-1 rule”?

A. The 3-2-1 rule states that you need to keep 3 copies of your data on 2 types of storage with 1 copy being off-site. KeepItSafe DRaaS with Veeam Cloud Connect can be a crucial part of your DRaaS cloud strategy and accomplish secure and reliable off-site backups at low cost.

6 Q. Is the data encrypted? Does KeepItSafe have access to the data?

A. You have the ability to enable encryption on the transfer and also encrypt the backup prior to traversing the SSL connection, so it is stored encrypted at rest. No, KeepItSafe does not have access to the data.

7 Q. Does Veeam Cloud Connect support multiple retention policies?

A. Yes, Veeam Cloud Connect supports customer-defined retention policies, with the granularity and retention period you desire. Multiple jobs can be set for the same data.

8 Q. If there is an existing Veeam job, Can KeepItSafe be added as a second location to the same job?

A. It behaves just as your local repository, so whatever you can do with your local backups in your Veeam console you can do with a KeepItSafe secondary cloud location. A backup copy job can be created directly through the Veeam console to perform this.

9 Q. Can Veeam back up my Hyper-V based environment?

A. Yes, it supports both Microsoft Hyper-V and VMware-based environments as the source.

10 Q. How can I ensure that my cloud data resides in the country and location of my choice?

A. KeepItSafe offers data-center locations across North America and Europe. A customer's cloud repository remains in the specific location requested and for which they have contracted.

11 Q. Can multiple sites back up to the same KeepItSafe Veeam Cloud Connect repository?

A. Yes, multiple sites can back up to the same repository.

12 Q. Is the data compressed before backup to the KeepItSafe Veeam Cloud Connect repository?

A. Veeam can de-duplicate data before sending it off-site to the repository. However, de-duplicated ratios will depend on the type of data being backed up.

13 Q. How do we restore data?

A. The restore process is initiated and managed through your Veeam Console version 8 or higher, same as your local restores.

14 Q. Can you back up a physical infrastructure?

A. Not with Veeam Cloud Connect, but KeepItSafe offers other solutions for backing up physical infrastructures.

15 Q. Do you work with service providers or other partners?

A. Yes, we have a partner program for managed service providers, solution providers, and consultants to jointly go to market with you and help your customers leverage this solution.

16 Q. How long can I store my backups in the cloud?

A. KeepItSafe can store your data for as long as necessary to maximize retention. Your KeepItSafe DRaaS with Veeam Cloud Connect repository is a monthly service for all Veeam Backup and Replication clients on version 8 or above.

17 Q. How is my data recovered from the cloud?

A. There are multiple ways to recover your data from the KeepItSafe DRaaS with Veeam Cloud Connect repository. You can elect to copy the media to removable media for pickup, delivery, or shipping to your location.; you can download the backup over a WAN connection for restoration; or you can also choose to restore your VM to any of our secure data centers.

18 Q. Where can I access more information about managing my backups through Veeam?

A. Veeam has additional online resources (<https://www.veeam.com/documentation-guides-datasheets.html>) to provide technical details and User Guides for the implementation, configuration, and management of backups.

19 Q. What is the Veeam CC & Veeam CCR pricing?

A. We've bundled everything into a monthly per-GB cost, often starting under \$0.10 per GB per month. Volume-based discounts are available without the charge for set-up, additional licenses, or bandwidth.

20 Q. How can I try Veeam Cloud Connect?

A. KeepItSafe is offering Veeam Cloud Connect to all valued partners.

KeepItSafe offers comprehensive cloud data availability solutions — contact us

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